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GBS ICT Policy

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Related GBS policies

- GBS Data Protection Policy
- GBS Safeguarding Policy
- GBS Equality and Diversity Policy
- GBS Freedom of Speech Code of Practice
- GBS Anti-Harassment and Anti-Bullying Policy – Staff, Students
- GBS Student Charter
- GBS Student Disciplinary Policy and Procedure
- GBS Staff Disciplinary Policy
- GBS Email Usage Policy
- GBS CCTV Policy and Procedure
- GBS Social Media Policy
- GBS Whistleblowing Policy

External Reference Points

1. Information Commissioner's Office, Accessed online at: <https://ico.org.uk/>
2. UK Public General Acts, *Data Protection Act 2018*, Accessed online at: <https://www.legislation.gov.uk/ukpga/2018/12/contents/enacted>
3. UK Public General Acts, *Computer Misuse Act 1990*, Accessed online at: <https://www.legislation.gov.uk/ukpga/1990/18/contents>
4. UK Public General Acts, *Terrorism Act 2000*, Accessed online at: <https://www.legislation.gov.uk/ukpga/2000/11/contents>

5. UK Public General Acts, *Counter-Terrorism and Security Act 2015*, Accessed online at: <https://www.legislation.gov.uk/ukpga/2015/6/section/26>
6. GOV.UK Statutory Guidance, *Prevent duty guidance*, Accessed online at: <https://www.gov.uk/government/publications/prevent-duty-guidance>
7. UK Public General Acts, *The Telecommunications (Lawful Business Practice) (Interception of Communications) Regulations 2000*, Accessed online at: <https://www.legislation.gov.uk/uksi/2000/2699/contents/made>

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Global Banking School ICT Policy

1. Policy Statement

1.1. Global Banking School (GBS) recognises the vital role information technology plays in GBS missions and related administrative activities as well as the importance in an academic environment of protecting information in all forms. As more information is used and shared in a digital format by students and staff, both within and outside GBS, an increased effort must be made to protect the information and the technology resources that support it. Increased protection of our information and Information Technology Resources to assure the usability and availability of those resources is the primary purpose of this Policy. The Policy also addresses code of practice for the use of IT facilities at GBS.

2. Purpose

2.1 The purpose of this policy is to inform GBS staff, students, visitors, and other stakeholders the use of information computing technology facilities owned and provided by GBS.

2.2 This policy concerns all computer systems, networks and Wi-Fi facilities operated by GBS at all its campuses and regardless of location, where responsibility for user management and control resides with members of staff of GBS, or where it may be outsourced to third parties. This policy has been developed to help ensure that GBS information computing technology, in its widest sense, is protected against unauthorised use and unauthorised access. In particular, the policy has been developed to help ensure protection against unauthorised access and modification to GBS' various data systems and other ICT systems.

3. Scope

3.1 This policy applies to:

- All full-time, part-time, and temporary staff employed by, or working for or on behalf of GBS
- All students studying at GBS
- Contractors and consultants working for GBS
- All other individuals or groups, including visitors, who have been granted access to GBS ICT facilities.

3.2 It is the responsibility of each person to whom this policy applies to fully adhere to its requirements. This policy concerns:

- The use of GBS owned ICT facilities, including information systems.
- GBS network facilities (wired and wireless) regardless of whether these are used through the connection of GBS owned equipment or through the connection of private equipment to GBS owned equipment.

4. Code of Practice

4.1 Conditions of use

4.1.1 Individuals may use GBS ICT and Wi-Fi facilities if authorised to do so and are:

- An employee of GBS
- A student registered for a programme of study at GBS/our partners
- A former member of staff
- An individual or a member of a group who has been permitted to use GBS ICT
- A visitor to GBS

4.2 Only the Chief Executive Officer or Managing Director may authorise individuals or groups to use and access GBS facilities.

4.3 GBS ICT facilities must not generally be used for, or in connection with, the activities identified below, some of which could result in legal action or civil proceedings being mounted against either an individual, GBS, or both:

- a) Deliberately accessing, creating, or transmitting any obscene or indecent images, data or other material, or any data capable of being resolved into obscene or indecent images or material, with the exception of data which is connected with GBS work or official research or other professional activity, where the sender/recipient would expect to exchange such material with other users in a professional capacity.
- b) Creating, transmitting, or accessing material which is designed or likely to cause offence, annoyance, inconvenience, or needless anxiety to another.
- c) Creating, transmitting, or accessing material which runs the risk of drawing people in to, or towards, terrorism and/or extremism, except where it can be demonstrated that there is a legitimate academic interest.

- d) Deliberately contributing to News Groups or web sites that advocate illegal activity.
- e) Creating or transmitting defamatory material or material that is libelous of any other person's or company's reputation, products, or services.
- f) Viewing, transmitting, copying, downloading, or producing material, including (but not exhaustively) software, films, television programmes, music, electronic documents, and books which infringes the copyright of another person, or organisation.
- g) Making offensive or derogatory remarks about staff, students or GBS on interactive social and life-style websites such as Instagram, Facebook, and Twitter.
- h) Posting offensive, obscene, or derogatory photographs, images, commentary, or soundtracks on interactive social and life-style websites such as Facebook, Twitter, and YouTube.
- i) Transmitting or producing material which breaches confidentiality undertakings.
- j) Attempting to gain deliberate access to facilities or services which you are unauthorised to access.
- k) Deliberately undertaking activities that corrupt or destroy other users' data; disrupt the work of other users or deny network resources to them; violate the privacy of other users; waste staff effort or networked resources.
- l) Creating or transmitting unsolicited commercial or advertising material unless that material is part of a service to which recipients have chosen to subscribe.
- m) Making commitments via email or the Internet on behalf of GBS without full authority.
- n) Undertaking any activities detrimental to the reputation or business interests of GBS.
- o) Initiating or participating in the sending of chain letters, 'junk mail', 'spamming' or other similar mailings.

4.4 Any user who inadvertently accesses an inappropriate Internet site must immediately close the session or return to the previous page.

4.5 Any member of staff who receives an inappropriate email message or e-mail content that appears to have been sent by a member of staff or student may wish to report the matter to the Chief Executive Officer or Managing Director.

4.6 Use of private equipment

- 4.6.1 Privately owned equipment of staff, students and other individuals or groups may only be connected to GBS Wi-Fi upon agreement of either the Chief Executive Officer or Managing Director. GBS accepts no responsibility for the effects that any such connection may have on the operability of privately owned electronic or other devices, consequently all risks, however small, reside with the owner.

5. Legal Obligations

- 5.1 All use of GBS ICT facilities must be in full compliance with the law, and where appropriate, all other regulations which are applicable. All individuals must not try to gain unauthorised access to any computer system anywhere at GBS. This is commonly known as hacking and constitutes a criminal offence under The Computer Misuse Act 1990. In certain cases, such activities can also be contrary to other legislation, for example, The Terrorism Act 2000.
- 5.2 All individuals who have access to GBS systems must not do anything maliciously, negligently, or recklessly which might cause any sort of harm or disruption to any computer system anywhere (worldwide), or to any of the programs or data on any system. In this context the word harm is taken to mean any kind of damage, and any kind of unauthorised access, denial of resources or any data alteration.
- 5.3 If users are reasonably requested to do so, you must justify your use of GBS ICT facilities and/or Wi-Fi facilities. You must explain (in confidence, if necessary) what you are doing, and how and why you are doing it. You must make any reasonable changes requested by senior staff and comply with any reasonable restrictions placed upon you.
- 5.4 All users must comply with valid regulations covering the use of software and datasets, whether those regulations are made by law, by the producer or supplier of the software or datasets, by GBS, or by any other legitimate authority. Where you have any doubts, you must contact the Chief Executive Officer or Managing Director before using GBS ICT facilities.
- 5.5 Whilst every reasonable endeavor is made to ensure that the ICT facilities and Wi-Fi facilities are available as publicised and scheduled and function correctly, no liability whatsoever can be accepted by GBS for any direct or consequential losses or delays as a result of any system malfunction.

6. Computer Crime and Misuse

6.1 GBS expects users to use ICT facilities, and in particular email and the Internet, responsibly at all times. Suspected computer crime and misuse of GBS ICT facilities, including excessive personal use by staff, will be investigated by the Managing Director and action taken accordingly.

7. Monitoring use of GBS ICT Facilities

7.1 Under the Telecommunications (Lawful Business Practice [LBP]) (Interception of Communications) Regulations 2000 (Statutory Instrument 2000 No.2699) GBS reserves the rights to monitor users' activities to:

- Record evidence of official transactions
- Ensure compliance with regulatory or self-regulatory guidelines (including this Policy)
- Maintain effective operations of systems (for example, preventing viruses)
- Prevent or detecting criminal activity
- Prevent the unauthorised use of computer and telephone systems to ensure that the users do not breach GBS policies.

7.2 Under this regulation there is a requirement for employers to inform staff about such monitoring. The publishing of this Policy is one means of fulfilling that obligation.

8. Policy Review

8.1 This policy may be amended by GBS at any time and will be reviewed annually to ensure it is fit for purpose. Any issues related to the monitoring and review of this policy, please contact asqo@globalbanking.ac.uk.

9. Data Protection and Confidentiality

9.1 GBS is registered with the Information Commissioner's Office as a Data Controller. Details of the School's registration are published on the Information Commissioners website. GBS as a Data Controller shall implement appropriate technical and organisational measures to ensure that processing of personal information is performed in accordance with the UK General Data Protection Regulations (UK GDPR) and under the Data Protection Act 2018 (DPA).

9.2 The UK GDPR and DPA regulates the use and storage of personal information (i.e., any information which identifies a living individual) on computing systems. It is the user's responsibility to ensure that their information and computer usage complies with this law. Failure to do so could result in criminal charges being brought against both you and GBS.

10. Alternative Format

10.1 This policy can be provided in alternative formats (including large print, audio and electronic) upon request. For further information, or to make a request, please contact the Academic Standards and Quality Office at asqo@globalbanking.ac.uk.